



## POLICY No. 2

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### SUBJECT: DISPUTE RESOLUTION

Legal References: Huron Perth Student Transportation Services Partnership Agreement

Related References: Dispute Resolution Procedure –School Bus Company; Dispute Resolution Procedure – Student/Parent or Guardian; Dispute Resolution – Partner School Boards

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From time to time, it is expected that issues will arise in the course of daily operations of the Huron Perth Student Transportation Services Consortium.

Procedures have been developed to address the dispute resolution cycle for the following situations:

- Partner Board vs. Partner Board Disputes
- School Bus Company vs. HPSTS Disputes
- Student/Parent or Guardian vs. HPSTS Disputes

Original Approval: April 7, 2008

Last Review: June 2017

Next Scheduled Review: June 2020 or as required